

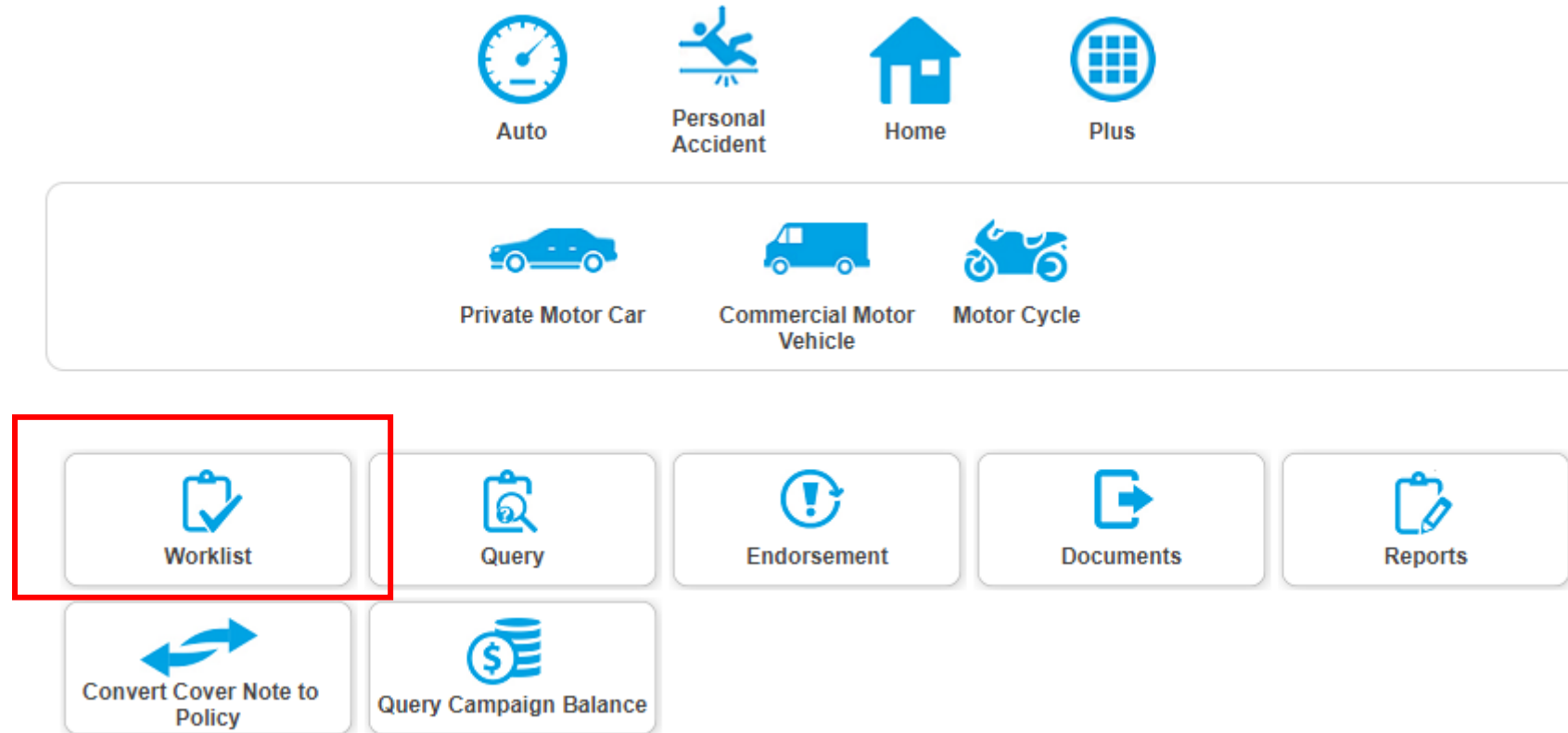
How to perform policy renewal via eWay



Policy Renewal via eWay

From the Home Page

1. Click on **Worklist**





Policy Renewal via eWay

2. Click on **Renewal**.

Work List

[Home Page](#) > Work Lis

New Business

Endorsement

Renewal

Renewal Work List

Search Criteria

Product

Please Select

Quotation Number

Task Name

Please Select

Customer Name

Customer ID Number/Business
Registration Number

Sales Channel

[Find](#)

Quotation Creation Date

DD/MM/YY

DD/MM/YY

Effective Date

DD/MM/YY

DD/MM/YY

Underwriting involved

All

Underwriter decision

Please Select

License Plate No.

Pending PDPA Acceptance

Please Select

Search

Reset

Please use query to search if policy is not found.



Policy Renewal via eWay

3. Enter the Search Criteria to search for the policy for renewal. And click **Search**.

Work List

[Home Page](#) > Work Lis

New BusinessEndorsementRenewal

Renewal Work List

Search Criteria

Product

Please Select

Task Name

Please Select

Customer ID Number/Business Registration Number

Quotation Creation Date

DD/MM/YY

DD/MM/YY

Underwriting involved

All

License Plate No.

Quotation Number

Customer Name

Sales Channel

Effective Date

DD/MM/YY

DD/MM/YY

Underwriter decision

Please Select

Pending PDPA Acceptance

Please Select

Find

SearchReset

Please use query to search if policy is not found.

You may renew Auto, Personal Accident, Home and PLUS products via eWay.



Policy Renewal via eWay

4. Click on **Bind** to bind the renewal.

Renewal Work List

Search Criteria

Product

Personal Accident

Task Name

Please Select

Customer ID Number/Business Registration Number

Quotation Creation Date

DD/MM/YY

DD/MM/YY

Underwriting involved

All

License Plate No.

Quotation Number

Customer Name

Sales Channel

Find

Effective Date

DD/MM/YY

DD/MM/YY

Underwriter decision

Please Select

Pending PDPA Acceptance

Please Select

Search

Reset

Please use query to search if policy is not found.

Task Name	Quotation Number	Product	Customer Name	Customer ID Number/Business Registration Number	Effective Date	Expiry Date	Sales Channel	Underwriter Decision	License Plate No.	Action
Renewal Quote Sent	7220004211-01	Personal Accident	IVY	K7878723Y	04/08/2023	03/08/2024	0500257000			Bind Amend Reject

Policy Renewal via eWay

5. Confirm the renewal premium and click **OK**.

Binder

Select one quote version to bind.

	Version Number	Premium Payable	Creation Date
<input checked="" type="radio"/>	V1	299.60	21/07/2022

OK

Cancel

6. Accept the PDPA clause.

Confirm

By proceeding with this transaction, you undertake and warrant to AIG Asia Pacific Insurance Pte. Ltd. (AIG) that

(i) the insured has signed the application / renewal form for the insurance, which includes the consent clause for the collection, use, process, disclosure and transfer (including cross-border transfer) of the insured \s personal information;

(ii) you have offered to provide a copy of AIG's Data Privacy Policy to the insured for review prior to insured signing the application / renewal form;

(iii) you will send a copy of the completed and signed application / renewal form to AIG for its records;

(iv) you will retain the original completed and signed application / renewal form on behalf of AIG and will produce it promptly to AIG and/or to any regulatory authority for investigation, verification, compliance and audit purposes; and

(v) you will indemnify AIG in full for any loss, damage, costs and expenses suffered by AIG arising from any false or unfulfilled declarations made by you above

If Accept - Agree PDPA
If Reject - Disagree PDPA

Accept ▶

Reject



Policy Renewal via eWay

7. Confirm the **Policy Information** and **Premium information**.

Policy Information			
Quotation Number	7220003842-01	Quote Creation Date	21/07/2022
Policy Effective Date	20/04/2023	Policy Expiry Date	19/04/2024
Proposal Date	21/07/2022	Application Received Date	21/07/2022

Cover Note Information			
Cover Note Type	<div>Please Select</div>	Cover Note Number	<div></div>

Premium Information			
Total Premium after discount(ANP)	SGD 280.00	Taxes and Fees	SGD 19.60
Total Payable Premium(APP)	SGD 299.60		

Policy Renewal via eWay

8. Click on **Confirm and Pay**.

Policy Holder

☐ Same as Main Insured

Salutation *	<div>Please Select</div>		
Name *	<div>Lord</div> <div>Nammy</div>	Name On ID	<div>Nammy Lord</div> Change Order
Resident Status *	<div>Singaporean</div>	ID type *	<div>NRIC</div>
ID Number *	<div>S9946039C</div>	Gender *	<div><input type="radio"/> Female <input checked="" type="radio"/> Male</div>
Date of Birth *	<div>01/04/1993</div>	Nationality *	<div>Singaporean</div>
Marital Status *	<div>Married</div>	Occupation *	<div>Beauticians</div>
Contact Information			
Email	<div></div>	Mobile Phone	<div>91111111</div>
Home Phone	<div></div>	Work Phone	<div></div>
Home Address Information			
Address Type *	<div>Singapore Address</div>		
Country *	<div>SINGAPORE</div>	Postcode *	<div>079120</div> <div>Retrieve Address</div>
Block/House No *	<div>78</div>	Street Name *	<div>SHENTON WAY</div>
Building Name	<div></div>	Unit Number	<div></div>
Add Additional Address			

Delivery Information

Name	<div>Nammy Lord</div>		
Contact Phone Number	<div>91111111</div>		
Delivery Address			
Address Type	<div>Singapore Address</div>		
Country	<div>SINGAPORE</div>	Postcode	<div>079120</div>
Block/House No	<div>78</div>	Street Name	<div>SHENTON WAY</div>
Building Name	<div></div>	Unit Number	<div></div>

Amend

Save

Exit

Reject

Confirm and Pay ▶



Policy Renewal via eWay

9. Select **Payment mode** from the dropdown list.

10. Click on **Issue Renew**.

Payment

Need to PaySGD 299.60

Outstanding AmountSGD 0.00

Payment #1

Payment Mode *

Please Select
Please Select
Credit Card-Gateway
GIRO
Recurring Credit Card

Payment Location *

Payment Date *

Payment Amount *299.60

[Add New Payment](#)

AmendSaveExit

RejectIssue Renew



Policy Renewal via eWay

11. Enter the Payment Details. And click on Issue renew.

Payment

Need to PaySGD 299.60

Outstanding AmountSGD 0.00

Payment #1

Payment Mode *Credit Card-Gateway

Payment Location *INTERNET

Payment Date17/08/2022

BankAMERICAN EXPRESS BAN

Batch Number17082022

Cardholder NameNAMMY LORD

Relationship of Cardholder to PHSelf

Payment Amount *299.60

Card Type *Gateway - VISA

Card Charge dateDD/MM/YYYY

Merchant ID *TEST97454671

[Add New Payment](#)

AmendSaveExit

RejectIssue Renew





Policy Renewal via eWay

12. Enter the Credit Card Details. And click on **Next**.
13. Your policy is being renewed successfully.

AIG Singapore : 299.60 SGD

Card number *

5022-1234-5678-9874



Expiry month *

01

Expiry year *


26

Cardholder name *

NAMMY LORD


Security code

123

 3 digits on back of your card

[Cancel](#)

Next

Powered By 

The End

Thank you