

Claims Submission Guide

Personal Lines			
Product	How to Claim		
Travel	Online Submission	File your claim online at https://www.aig.sg/personal-claims/travel-claim	
PA	Online Submission	File your claim online at http://www.aig.sg/ah-claims	
Home	i. Email AIG at ClaimsAdminSupport@aig.co m	Download claim form via https://www.aig.sg/content/dam/aig/apa c/singapore/documents/forms/personal lines general claim form.pdf	
	ii. Submit claims via Online Self Service	Contact us through https://www.aig.sg/campaigns- landing/campaigns-personal/online	
PCS	Email AIG at PCS_ClaimsCareUnit@aig.com	Download claim form via https://www.aig.sg/content/dam/aig/apa c/singapore/documents/forms/premier-client-solutions-claims-form.pdf	
Auto	Notification of Accident	Notify online via http://www.aig.sg/accident-reporting	
	To file Claim for: i. Own Damage ii. Third Party iii. Windscreen claim Visit our authorized reporting centres	Approved reporting Centres https://www.aig.sg/content/dam/aig/apa c/singapore/documents/forms/approved reporting centres.pdf	
Group PA & Travel	Email AIG at ClaimsAdminSupport@aig.com	Download claim form via https://www.aig.sg/content/dam/aig/apac/singapore/documents/forms/groupplus-claim-form-june-2014.pdf	



Commercial Lines		
Product	How to Claim	
Casualty (WICA –	i. Online Submission	File your claim online at https://secure.aig.com.sg/WICA/?_ga=2 .136456120.900412611.1637813303- 1838023901.1628070360
Work Injury Compensation)	ii. Email AIG at ClaimsCorrManagement@aig.com	Download claim form via https://www.aig.sg/content/dam/aig/apa c/singapore/documents/forms/work-injury-compensation-claim-form-fillable.pdf
Property (Commercial property)	Email AIG at ClaimsCorrManagement@aig.	Download Commercial Claim Form via https://www.aig.sg/content/dam/aig/apac/singapore/documents/forms/commercial general claim form.pdf
Property (SME property)	Email AIG at ClaimsCorrManagement@aig. com	Download Commercial Claim Form via https://www.aig.sg/content/dam/aig/apac/singapore/documents/forms/commercial general claim form.pdf
Financial Lines	Email AIG at ClaimsCorrManagement@aig. com	Download Commercial Claim Form via https://www.aig.sg/content/dam/aig/apac/singapore/documents/forms/commercial general claim form.pdf
Marine	Email AIG at ClaimsCorrManagement@aig.	Download Commercial Claim Form via https://www.aig.sg/content/dam/aig/apac/singapore/documents/forms/commercial general claim form.pdf