

# **How to Generate a Domestic Helper Insurance Quote in eWay**

## Quick guide on how to issue a DHI policy

1. Click on Personal Accident followed by Domestic Helper on the Home Page
2. Click on Next to continue

The screenshot displays the AIG Asia Pacific Insurance Pte. Ltd. home page. The interface features a top navigation bar with icons for Auto, Personal Accident, Home, and Plus. Below this is a horizontal carousel of service categories: Hospital Income, Student Assist, Critical Illness, Personal Accident, Corporate Edge, and Domestic Helper. The 'Personal Accident' and 'Domestic Helper' categories are highlighted with red boxes. Below the carousel are several functional buttons: Worklist, Query, Endorsement, Documents, Reports, Convert Cover Note to Policy, and Query Campaign Balance. A 'New Quotation' modal window is open in the foreground, showing the 'Product' as 'Domestic Helper Insurance' and the 'Proposal Date' as '12/10/2023'. The 'Next' button in the modal is highlighted with a red box. At the bottom of the page, there is a footer with the copyright notice '© 2016 AIG Asia Pacific Insurance Pte. Ltd. All rights reserved.' and links for 'FAQ' and 'Terms of Use'.

Auto Personal Accident Home Plus

Hospital Income Student Assist Critical Illness Personal Accident Corporate Edge Domestic Helper

Worklist Query Endorsement Documents Reports

Convert Cover Note to Policy Query Campaign Balance

**New Quotation**

Product Domestic Helper Insurance

Proposal Date \* 12/10/2023

Next Cancel

© 2016 AIG Asia Pacific Insurance Pte. Ltd. All rights reserved.

FAQ Terms of Use

### 3. Review the qualifying question before proceeding

[Home Page](#) > [Guidance](#)

**Interested Plan**

☒ Domestic Helper Insurance

**Qualifying Question**

I confirm that my client:

- resides in Singapore (continuously for at least 90 days in a year);
- is at least 21 years old and above;
- has met the eligibility requirements set by Ministry of Manpower as an employer of foreign domestic worker;

I confirm that the insured person:

- resides in Singapore (continuously for at least 90 days in a year);
- is not younger than 23 years nor older than 60 years of age;
- does not have an existing Domestic Helper policy with AIG.

For policy effective on or after 01 July 2023:

I confirm that my client has been advised of the following:

1. This product provides coverage for the following features that comply with the Ministry of Manpower's (MOM) enhanced Medical Insurance requirements:

- Annual claim limit of at least \$60,000, inclusive of a first-dollar cover of \$15,000
- For portion of the bill above \$15,000, the employer must co-pay up to 25% (to the hospital) Employers can choose to buyback their entire co-payment amount under selected plans
- Age-differentiated premiums are in 2 age bands: (1) ≤50 years old and (2) >50 years old

2. This product does not provide coverage for the following features under Ministry of Manpower (MOM)'s enhanced Medical Insurance requirements:

- Exclusions are in line with MOM's list of allowable exclusions\*.
- Insurers will reimburse the insured portion of the hospital bill to hospitals directly upon admissibility of the medical claim

\*Please refer to MOM's website for the list of allowable exclusions.

I represent and warrant that:

I have the authority to provide the customer(s) personal information to AIG, and the customer agrees and consents, that AIG may collect, use and process his/her personal information(whether obtained in this quotation form/otherwise obtained) for the purpose of providing a quotation.

I undertake that I will not contact the customer for the purpose of providing marketing,advertising and promotional material about insurance,financial products and/or services that AIG may be selling or marketing, unless the customer has consented to receive marketing messages.

**Do you confirm that your client meets and agrees to all of the above requirements?**

4. Enter all the mandatory information (\*) under the Basic Details page

a. Default Effective date is system date + 3 days

For new hires, the effective date should not be more than 13 days from system date

Get a Quote: Domestic Helper Insurance [Home Page](#) > [Work List](#) > Get a Quote

1 Basic Details 2 Cover Details 3 Quote Details 4 Quote Summary 5 Payment

[Document List](#)

Maid Insurance category

Work Permit Type \* New

Policy Period

Effective Date \* 15/10/2023

Insured Information

Domestic Helper Details

Name(Same as Passport) \* Helper Domestic Name On ID Domestic Helper [Change Order](#)

Date Of Birth \* 01/01/1980 Nationality \* Philippines

Passport Number \* A1234567 Passport Expiry Date \* 01/10/2025

Work Permit Number \* B1234567 SB Transmission Number \* 1111111(1/-)

Worker's Foreign Identification Number (FIN) \* D1234567

Save Exit Next

# Select the Plan Type

My Quote

Quotation Number7230009797Quote VersionVersion 1Total Payable Premium: SGD 759.67 (incl. of GST)

Welcome

New Quote Version35 | Logout

Get a Quote:Domestic Helper Insurance

Home Page > Work List > Get a Quote

1Basic Details

2Cover Details

3Quote Details

4Quote Summary

5Payment

Document List

Payment Plan

Payment Plan \*Lump Sum

ClassicSGD703.40

SuperiorSGD759.79

EliteSGD749.95

PremierSGD812.78

Plan POI \*Please Select

Calculate

Total Premium(excl. of GST): SGD 703.40

Side-by-Side Comparison

Your Covers

Cover Limits

Deductible

Premium

Security Bond Waiver

Select



Select the POI (Period of Insurance)

b. POI is defaulted to 26 months with selection of 14 month coverage and 26 month coverage

Classic  
SGD703.40

Superior  
SGD759.79

Elite  
SGD749.95

Premier  
SGD812.78

Plan POI\*

26 Months

Calculate

Total Premium(excl. of GST): SGD 703.40

Your Covers

Cover Limits

Deductible

Premium

Optional cover: Security Bond Waiver Cover will waive off AIG’s rights under the Counter Indemnity to recover the security bond paid to MOM

c. Security Bond Waiver come with complimentary Domestic Helper Liability Extension and Dread Disease Cover

Your Covers

Cover Limits

Deductible

Premium

Security Bond Waiver ?

Select



Click on Calculate to adjust the premium based on the plan and coverages selected and Next to proceed to the next page

Replacement Hire Expenses

Covered

200.00 Amount Per Policy POI

Domestic Helper Liability

Covered

100,000.00 Amount Per Policy POI

Security Bond

Covered

5,000.00 Amount Per Policy POI

Calculate

Total Premium(excl. of GST): SGD 784.61

[Apply Discounts and Campaigns](#)

Back

Save

Exit

Next

## 5. Complete the policy holder information, then click Bind and Accept

Policy Holder

☒ Individual [Find](#) [Reset](#)

Salutation\*

Name\*   Name On ID  [Change Order](#)

Resident Status\*  ID type\*

ID Number\*

Date of Birth\*

Marital Status\*

☐ Female ☒ Male

Contact Information

Email

Home Phone

Home Address Information

Address Type\*

Country\*

Block/House No\*

Building Name

79120

[Retrieve Address](#)

SHENTON WAY

0-16

[Add Additional Address](#)

**CONFIRM**

By proceeding with this transaction, you undertake and warrant to AIG Asia Pacific Insurance Pte. Ltd. (AIG) that

(i) the insured has signed the application / renewal form for the insurance, which includes the consent clause for the collection, use, process, disclosure and transfer (including cross-border transfer) of the insured's personal information;

(ii) you have offered to provide a copy of AIG's Data Privacy Policy to the insured for review prior to insured signing the application / renewal form;

(iii) you will send a copy of the completed and signed application / renewal form to AIG for its records;

(iv) you will retain the original completed and signed application / renewal form on behalf of AIG and will produce it promptly to AIG and/or to any regulatory authority for investigation, verification, compliance and audit purposes; and

(v) you will indemnify AIG in full for any loss, damage, costs and expenses suffered by AIG arising from any false or unfulfilled declarations made by you above

If Accept - Agree PDPA  
If Reject - Disagree PDPA

[Accept](#) [Reject](#)

Delivery Information

Name

Contact Phone Number

Delivery Address

Address Type

Country

Postcode

Block/House No

Street Name

Building Name

Unit Number

[Back](#) [Save](#) [Exit](#) [Reject](#) [Send](#) [Bind](#)



## 6. Click on Confirm and Pay

Delivery Information

Name	Robert Louis		
Contact Phone Number			
Delivery Address			
Address Type	Singapore Address ▼		
Country	SINGAPORE ▼	Postcode	079120
Block/House No	78	Street Name	SHENTON WAY
Building Name		Unit Number	10-16

◀ Amend

Save

Exit

Reject

Confirm and Pay ▶

Select the payment mode and card type. Click on Issue Policy to enter the card details

Payment

Need to PaySGD 847.38

Outstanding AmountSGD 0.00

Payment #1

Payment Mode \*Credit Card-Gateway

Payment Location \*INTERNET

Payment Date14/10/2023

BankDBS

Batch Number12102023

Cardholder NameRobert Louis

Relationship of Cardholder to PHSelf

Payment Amount \*847.38

Card Type \*Gateway - VISA

Card Charge date14/10/2023

Merchant ID \*TEST97454671

[Add New Payment](#)

Amend

Save

Exit

Reject

Issue Policy

Key in the credit card details, Click Next then Pay Now

1 Basic Details 5 Payment

AIG Singapore : 847.38 SGD

Card number \*  
4508-7500-1574-10

VISA

Expiry month \* Expiry year \*  
09 30

Cardholder name \*  
Robert Louis

Security code  
123 3 digits on back of your card

Cancel Next

Powered By

Policy Period  
Effective Date \* 15/10/2025

Payment Plan  
Premium Due SGD  
Payment Plan \* Lump Sum

Need to Pay SGD 0.00

Payment #1  
Payment Mode \* Credit Card  
Payment Location \* Internet

Payment Date 14/10/2023

Bank DB

Batch Number 123456789

Cardholder Name Robert Louis

Relationship of Cardholder to PH Self

Gateway - VISA

14/10/2023

TEST97454671

Add New Payment

Amend Save Exit Reject Issue Policy

1 Basic Details 5 Payment

AIG Singapore : 847.38 SGD

Order review

Payment details  
VISA ending in 1000

AIG Insurance Policy

TOTAL SGD: \$847.38

Previous Cancel Pay now

Powered By

Policy Period  
Effective Date \* 15/10/2025

Payment Plan  
Premium Due SGD  
Payment Plan \* Lump Sum

Need to Pay SGD 0.00

Payment #1  
Payment Mode \* Credit Card  
Payment Location \* Internet

Payment Date 14/10/2023

Bank DB

Batch Number 123456789

Cardholder Name Robert Louis

Relationship of Cardholder to PH Self

Gateway - VISA

14/10/2023

TEST97454671

Add New Payment

Amend Save Exit Reject Issue Policy

The policy is issued once the payment is successful.

## 7. Click on Fulfillment to send the documents

**Payment**

Need to Pay SGD 847.38      Outstanding Amount SGD 0.00

Payment #1

Payment Mode \*  
Payment Location \*  
Payment Date  
Bank  
Batch Number

Cardholder Name Robert Louis  
Relationship of Cardholder to PH Self

Merchant ID \* TEST97454671

847.38  
Gateway - VISA  
14/10/2023

**Policy Issued**

The policy is issued successfully.  
The Policy No. is **7230009797**.  
Thank you for insuring with AIG.

OK      Fulfillment

[Add New Payment](#)

◀ Amend      Save      Exit      Reject      Issue Policy ▶

Option 1 : Use Preview to view the quote in PDF. The password is your 6 digit producer

Payment #1

Fulfillment

This transaction is automatically fulfilled for Producer Set.

This transaction is pending Fulfillment for Common Set.

This transaction is automatically fulfilled for Policy Holder Set.

<input type="checkbox"/>	Quote/Policy Number	Endorsement Number	Product Code	Customer Name	Sales Channel Code	Document Type	Document Set	Print Type	DefaultEmailID	Additional Email IDs
<input checked="" type="checkbox"/>	7230009797		MI	Robert Louis	0500257000	Policy Schedule for New Business	Common	<input type="checkbox"/> email <input type="checkbox"/> offline		

(1 / 1) << first < prev 1 next > last >> 10 ▾

Preview

Submit ▶

Home Page ▶

Option 2 : You can select email (softcopy) and/or offline(hardcopy) and click on Submit to send the policy document to your insured

Password to open the email version will be insured’s postal code

Payment #1

Fulfillment

This transaction is automatically fulfilled for Producer Set.

This transaction is pending Fulfillment for Common Set.

This transaction is automatically fulfilled for Policy Holder Set.

<input type="checkbox"/>	Quote/Policy Number	Endorsement Number	Product Code	Customer Name	Sales Channel Code	Document Type	Document Set	Print Type	DefaultEmailID	Additional Email IDs
<input checked="" type="checkbox"/>	7230009797		MI	Robert Louis	0500257000	Policy Schedule for New Business	Common	<input checked="" type="checkbox"/> email <input checked="" type="checkbox"/> offline		

(1 / 1) << first < prev 1 next > last >> 10 ▾

Preview

Submit ▶

Home Page ▶

